#### Appendix 1 Overview and Scrutiny work programme 2018 to 2019

Торіс	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Report of Road Works and Street Works Task and Finish Group	<ul> <li>Consider the report and recommendations of the Road Works and Street Works Task and Finish Group.</li> </ul>	task and finish group report	task and finish group chair	Ensure the council effectively manages streetworks and roadworks in Shropshire, as well as major roadworks projects in Shrewsbury.	11 July 2018
Q4 2017/18 Performance Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	11 July 2018
Road traffic collisions - killed and seriously injured	<ul> <li>Identify changes in the rates of people killed and seriously injured in road collisions.</li> <li>Understand the causes of collisions.</li> <li>Scrutinise proposals to reduce injuries and fatalities.</li> </ul>	road collision statistics	Head of Commissioning	Shropshire Council and its partners work effectively to identify and mitigate the causes of road collisions that cause injuries and fatalities.	11 July 2018

Торіс	Intended outcomes or objectives	What output is	Who needs to	Expected impact or added	Work
		required?	be heard from?	value	date
Report of Welfare Reform Task and Finish Group	<ul> <li>Consider the report and recommendations of the Welfare Reform Task and Finish Group.</li> </ul>	task and finish group report	task and finish group chair	Ensure effective arrangements to support people in receipt of welfare support and preventative services.	12 Sep 2018
Corporate Peer Challenge Report and Action Plan.	<ul> <li>Identify the priorities for action emerging from the recent corporate peer challenge.</li> <li>Scrutinise the council's progress in implementing the report action plan.</li> </ul>	corporate peer challenge report and action plan and progress report	Chief Executive	Shropshire Council is making good progress in implementing the peer challenge action plan.	12 Sep 2018
Report of the Budget and Investment and Income Task and Finish Group	<ul> <li>Consider the budget proposals and identify the priority areas for further consideration</li> <li>Identify any likely impacts of the budget proposals and explore how these will be managed with the relevant officers and Portfolio Holders.</li> <li>Scrutinise investment and income proposals</li> </ul>	task and finish group report	Group Chair Head of Finance, Governance & Assurance	Proposals for investment and income generation are sound.	12 Sep 2018

Торіс	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Q1 2018/19 Performance Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	12 Sep 2018
Complaints, Compliments and Comments	<ul> <li>Understand the nature of complaints, compliments and comments that the council receives.</li> <li>Scrutinise how the council uses these to improve its services.</li> </ul>	Analysis of complaints, compliments and comments received	Information, Intelligence and Insight Manager	Ensure that the council responds appropriately to complaints, compliments and comments, and uses them effectively to improve services.	12 Sep 2018
Corporate Peer Challenge Report and Action Plan – exception report	<ul> <li>Scrutinise progress against the action plan.</li> <li>Identify areas for development and make recommendations for improvement.</li> </ul>	action plan update report	Chief Executive	Assurance that the council is making progress in developing its action plan.	14 Nov 2018

Торіс	Intended outcomes or objectives	What output is	Who needs to	Expected impact or added	Work
		required?	be heard from?	value	date
Q2 2018/19 Performance Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	14 Nov 2018
Corporate Peer Challenge Report and Action Plan – exception report	<ul> <li>Scrutinise progress against the action plan.</li> <li>Identify areas for development and make recommendations for improvement.</li> </ul>	action plan update report	Chief Executive	Assurance that the council is making progress in developing its action plan.	6 Mar 2019
Q3 2018/19 Performance Report	<ul> <li>Consider the key underlying and emerging performance issues.</li> <li>Identify any performance areas that they would like to consider in greater detail or refer to the appropriate overview and scrutiny committee.</li> </ul>	Cabinet performance report	Information, Intelligence and Insight Manager	Committee develops its insight into council performance, and focuses its work on relevant performance issues.	6 Mar 2019

#### **Communities Overview Committee**

Торіс	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Flood risk management	<ul> <li>Consider the council's role in flood risk management.</li> <li>Understand how the council mitigates flood risk and responds to flooding.</li> <li>Learn the risks to transport and the economy resulting from flooding.</li> <li>Scrutinise the role of flood risk management in place shaping and planning.</li> </ul>	topic briefing note committee overview report presentation to committee	Environmental Maintenance	Scrutiny of flood risk management to ensure effective arrangements.	16 Jul 2018
Community Transport	<ul> <li>Create a task and finish group that considers options for the development of community transport in Shropshire.</li> </ul>	terms of reference report	Overview and Scrutiny	Development of community transport that meets the needs of people in Shropshire.	16 Jul 2018
Local committees	Create a task and finish group to explore proposals to realign Local Joint Committees and to identify new responsibilities for these committees	terms of reference report	Overview and Scrutiny Community Enablement Team	To help ensure Shropshire Council has appropriate and meaningful local governance.	16 Jul 2018

#### **Communities Overview Committee**

Торіс	Ir	ntended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Community Hubs	•	the creation of five community hubs. Ensure that the proposals will meet any	topic briefing note	ТВА	Ensure that community hubs effectively meet the needs of Shropshire people.	10 Sep 2018
		needs resulting from social prescribing.	committee overview report			
			presentation to committee			
Islamic burials	•	Understand the demand for Islamic burials in Shropshire, the council's obligations to provide Islamic burial space, and it proposals for future provision.	committee overview report presentation to committee	ТВА	Shropshire Council provides appropriate space for Islamic burials.	10 Sep 2018
Emergency Planning	•	Scrutinise Shropshire Council's arrangements for emergency planning.	committee overview report presentation to committee	Emergency Planning Manager	<ul> <li>Ensure that Shropshire Council:</li> <li>identifies the right priorities for its emergency planning</li> <li>has in place suitable mitigation and</li> <li>carries out appropriate training and awareness raising.</li> </ul>	26 Nov 2018

#### **Communities Overview Committee**

Торіс	Intended outcomes or objectives	What output is	Who needs to	Expected impact or added	Work
		required?	be heard from?	value	date
Community	Understand the updated community	committee	Community	Assurance that the	28 Jan
Safety	safety strategy	overview report	Safety Manager	Community Safety Strategy	2019
Strategy	Scrutinise the research underpinning			identifies the right priorities	
	any changes to the strategy.	presentation to		for its work.	
		committee			

## Health and Social Care Scrutiny Committee

Торіс	Intended outcomes or objectives	What output is	Who needs to	Expected impact or	Work date
		required?	be heard from?	added value	
Phlebotomy services in Shrewsbury	<ul> <li>Discuss findings of 2 July 2018 workshop.</li> <li>Scrutinise proposals for the relocation of Phlebotomy services in Shrewsbury.</li> </ul>	committee overview report	Chief Executive, Shrewsbury and Telford Hospital NHS Trust	To ensure services are accessible to the people that need them.	16 Jul 2018
Mental health needs assessment	<ul> <li>Consider the findings from the Mental Health Needs Assessment.</li> <li>Question and provide further insight surrounding these findings.</li> <li>Consider cross sector issues.</li> </ul>	Briefing workshop overview report presentation	Public Health Consultant, Shropshire Council	To support development of the Shropshire Mental Health Strategy.	16 Jul 2018
Quality accounts	Receive the reports from members scrutinising the quality accounts of local health trusts	Overview report	Committee chair		16 Jul 2018
Delayed transfers of care	<ul> <li>Revisit progress with reducing delayed transfers of care.</li> <li>Understand the impact of projects.</li> <li>Understand the impact of winter pressures on delays.</li> <li>To scrutinise readmission rates.</li> </ul>	committee overview report presentation to committee	Chief Executive, Shrewsbury and Telford Hospital NHS Trust	To agree a course of action to build on local authority success in reducing delays.	24 Sep 2018

Winter	To scrutinise proposals to mitigate the	committee	Chief Executive,	24 Sep
olanning	effect of winter pressures on NHS	overview report	Shrewsbury and	2018
	services.		Telford Hospital	
		presentation to	NHS Trust	
		committee		
Falls	To understand current commissioning	committee	Director, Adult	24 Sep
reductions and Heat	for falls reductions and other	overview report	Services	2018
Savers	muscular-skeletal traumas.	presentation to		
Savers	• To scrutinise future funding proposals.	committee		
	<ul> <li>To discuss ways to scrutinise the effectiveness of heat saving</li> </ul>			
	programmes.			
	p. og. ann. oo.			
Ambulance	To understand how the service	Map of public	Chief Executive,	19 Nov
services	handles the most serious calls and the	defibrillators in	Shrewsbury and	2018
	service's heaviest users.	Shropshire	Telford Hospital	
	To scrutinise how the service uses		NHS Trust	
	response times to deliver an effective service.			
	• To provide feedback on a planned visit			
	to the West Midlands Ambulance			
	Service			
Better Care	To consider the Improved Better Care	committee	Director, Adult	19 Nov
and Improved	Fund and its implications for	overview report	Services	2018
Better Care	Shropshire people.			
funds	• To understand the outcomes of the	presentation to		
	fund and whether these have been	committee		
	achieved.			

Smoking	To understand existing smoking	committee	Director of		19 Nov
cessation	cessation services	overview report	Public Health		2018
services	To scrutinise proposals for service				
	change.	presentation to			
		committee			
Care Closer		committee	Director, Adult		21 Jan
to Home		overview report	Services		2019
		presentation to committee			
Future Fit	To consider the findings of	Consultation	Chief Executive,	Assurance that the	21 Jan
consultation	consultations on Future Fit	findings	Shrewsbury and	consultation has been	2019
findings	reconfiguration of NHS services in		Telford Hospital	carried out thoroughly, and	
	Shropshire, including Telford and	committee	NHS Trust	its findings acted upon	
	Wrekin.	overview report		appropriately.	
	To scrutinise the response to				
	consultation findings.	presentation to			
		committee			

Торіс	Intended outcomes or objectives	What output is	Who needs to	Expected impact or	Work date
Supported Housing for Young People	<ul> <li>To understand the legal and policy framework for providing supported housing for young people.</li> <li>To scrutinise arrangements to provide supported housing for young people.</li> </ul>	required? overview reports presentation	be heard from? Housing Services Children's Services	added value Providing assurance that Shropshire Council has effective arrangements in place.	18 Jul 2018
Findings of the Placements for Looked After Children Task and Finish Group	<ul> <li>To understand the situation in relation to residential placements for looked after children.</li> <li>To consider the sufficiency of residential placements.</li> <li>To identify whether there is opportunity for the council to invest to save.</li> </ul>	Draft final Task and Finish Group report	Task and Finish Group Chair Head of Safeguarding, Children's Services	Contribute to service development that will lead to better outcomes for looked after children with complex needs.	18 Jul 2018
Youth Offending Service	<ul> <li>To scrutinise the findings of the pilot Full Joint Inspection of the Youth Offending Service.</li> <li>To understand the causes of youth offending in Shropshire.</li> </ul>	Final inspection report	Youth Offending Service	Recommendations to support the development of the service.	19 Sep 2018

Торіс	Intended outcomes or objectives	What output is	Who needs to be heard from?	Expected impact or added value	Work date
Corporate parenting	<ul> <li>To scrutinise arrangements to support elected members and officers in their corporate parenting role.</li> <li>To make recommendations to strengthen corporate parenting arrangements.</li> </ul>	required? overview report presentation	Head of Early Help Partnerships and Commissioning, Children's Services	Recommendations to support the development of the service.	19 Sep 2018
Education attainment	<ul> <li>To scrutinise education attainment in Shropshire over recent years</li> <li>To identify any specific patterns or changes which need to be looked at in detail.</li> </ul>	overview report presentation	Director, Children's Services	Ensure that Shropshire Council is targeting support where needed to improve education attainment.	21 Nov 2018
Shropshire Safeguarding Children Board Annual Report	<ul> <li>To provide an overview of the Safeguarding Children Board's work during the previous year.</li> <li>To scrutinise changes to governance arrangements for the Safeguarding Children Board and Safeguarding Adults Board.</li> </ul>	Shropshire Safeguarding Children Board Annual Report	Independent Chair, Safeguarding Children Board	Contribute to developing governance arrangements for safeguarding in Shropshire.	21 Nov 2018

Торіс	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Progress and impact of the delivery of the Ofsted Action Plan	<ul> <li>Scrutinise progress with the implementation of the Ofsted Action Plan and the benefits realised for children, young people and families in Shropshire.</li> </ul>	overview report	Director, Children's Services	Provide assurance that the council is making good progress in implementing its action plan, delivering the required improvements.	30 Jan 2019
Employment and progression opportunities	Consider current arrangements for people to enter into work and progression including apprenticeships and skills training. To include:	overview report presentations	ТВА		30 Jan 2019
	<ul> <li>apprenticeships and skills training</li> <li>young people's aspiration and progression, and how to retain young people in the county</li> <li>older people in the workforce, including re-skilling and retired workers (post 50 workforce) mentoring, coaching</li> </ul>				

Торіс	Ir	tended outcomes or objectives	What output is	Who needs to	Expected impact or	Work date
			required?	be heard from?	added value	
Opportunities	•	Scrutiny of the implementation of the	Updated Looked	Director,	Assurance that Shropshire	27 Mar
for Looked		Looked After Children Plan and the	After Children	Children's	Council is delivering better	2019
After Children		delivery of improved outcomes.	Plan	Services	outcomes for looked after	
and care	•	Examine the availability and uptake of			children and care leavers.	
leavers to		apprenticeships and employment, and	overview report			
achieve their		housing support, and consider the				
potential		benefits and impact.	presentation			

Торіс	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
20's Plenty	<ul> <li>To receive an update on Shropshire Council's implementation of its 20 mph technical guidance note.</li> </ul>	Update report	Highways,Transport and Environment Commissioning Manager	Ensure that Shropshire Council implements 20mph limits that are appropriate for the area.	12 Jul 2018
Place Shaping – Sustainable growth of Shrewsbury and the Market Towns	<ul> <li>Progress with the Shrewsbury Big Town Plan and the development and delivery of growth strategies for the key market towns (Ludlow, Market Drayton, Oswestry, Bridgnorth and Whitchurch).</li> </ul>	Update report	Head of Economic Growth		12 Jul 2018
Highways winter service plan	<ul> <li>Understand the lesson learned from the previous winter maintenance plan</li> <li>Scrutinise planning for the winter period 2018-2019.</li> </ul>	overview report presentation	Highways,Transport and Environment Commissioning Manager	Contribute to development of a winter service plan that ensure safe highways and protects vulnerable people.	12 Jul 2018
Highways maintenance	• Scrutinise how Shropshire Council responds to maintenance requests, and any consequent complaints and compliments.	overview report presentation	Highways,Transport and Environment Commissioning Manager	Better service for customers and a more efficient response to highways faults	12 Jul 2018

Торіс	Intended outcomes or objectives	What output is	Who needs to be	Expected impact or	Work
		required?	heard from?	added value	date
Place shaping – balancing housing and economic growth	<ul> <li>Consider how housing development and economic growth activity are considered together</li> </ul>	<ul> <li>Report to include:</li> <li>Infrastructure</li> <li>Green belt review</li> <li>Type and availability of housing across the county.</li> </ul>	Head of Economic Growth	Ensure that the right homes are built in the right places for the workforce for current and future employers.	6 Sep 2018
Apprenticeships and skill	<ul> <li>To receive an update on work to maximise the benefit of the</li> </ul>	Overview report			6 Sep 2018
training	<ul> <li>Apprenticeships Levy</li> <li>To understand how skills training providers are responding to Shropshire priorities for skills.</li> </ul>	Presentation			
Local Plan	Consider the revised Local Plan, before submission to the Secretary of State.	report to include overview of Local Plan and key changes to existing plan	Head of Economic Growth	Assurance that the Local Plan support housing, transport and economic growth priorities.	8 Nov 2018

Intended outcomes or objectives	What output is	Who needs to be	Expected impact or	Work
	required?	heard from?	added value	date
• Understand the value of accessible	overview report	Highways, Transport	Development of open	8 Nov
natural green space, how access		and Environment	spaces that improve the	2018
could be maximised, and look at	presentation	Commissioning	liveability of towns and	
current patterns of availability.		Manager	villages	
	map of current			
	and proposed		Ensure that open spaces	
	accessible green			
	•			
	· ·		their health and	
			wellbeing.	
Consider the development of the	overview report	Head of	Contribute to	31 Jan
•		Commissioning	development of Local	2019
·	presentation		•	
2				
			Provide assurance that	
			· ·	
			growth plans	
	Understand the value of accessible natural green space, how access could be maximised, and look at current patterns of availability.	<ul> <li>Understand the value of accessible natural green space, how access could be maximised, and look at current patterns of availability.</li> <li>Map of current and proposed accessible green space in towns and villages</li> <li>Consider the development of the new Local Transport Plan and how it relates to the delivery of the</li> <li>Verview report</li> </ul>	required?heard from?• Understand the value of accessible natural green space, how access could be maximised, and look at current patterns of availability.overview report presentationHighways,Transport and Environment Commissioning Manager• Managermap of current and proposed accessible green 	required?heard from?added value• Understand the value of accessible natural green space, how access could be maximised, and look at current patterns of availability.overview report presentationHighways,Transport and Environment Commissioning ManagerDevelopment of open spaces that improve the liveability of towns and villages• Consider the development of the new Local Transport Plan and how it relates to the delivery of the Council's priorities.overview report presentationHead of Commissioning ManagerContribute to development of Local Transport Plan.• Consider the development of the new Local Transport Plan and how it relates to the delivery of the Council's priorities.overview report presentationHead of Commissioning PresentationContribute to development of Local Transport Plan.

Торіс	Intended outcomes or objectives	What output is required?	Who needs to be heard from?	Expected impact or added value	Work date
Place shaping – maintaining a clean and attractive space	• Progress with waste management, recycling and renewable energy, including the impact and benefits arising from the Energy Recovery Facility and other developments to help manage waste, reduce landfill and increase production and use of renewable energy.	overview report presentation site visit	Head of Economic Growth	Ensure that waste management plans continue to reduce landfill and improve the built environment.	31 Jan 2019
Place shaping – diversification of the local economy	<ul> <li>Scrutinise progress with the delivery of the Council's Economic Growth Strategy, with particular focus on keys sectors, higher added value businesses, numbers of new jobs created, and new companies to Shropshire in the key target sectors.</li> <li>Consider progress in securing investment in the digital and health care sector.</li> </ul>	overview report	Head of Economic Growth	Ensure that housing, transport and built environment strategies effectively support economic growth. Provide assurance that the Economic Growth Strategy is delivering economic benefits.	28 March 2019

### Appendix 2 Current and proposed task and finish groups

Title	Objectives	Reporting date
Welfare reform	<ul> <li>To ensure that the council's own systems and processes are optimised so it provides the best advice and temporary support to people who need it.</li> <li>To understand how the council works with its partners to agree a common strategy to support people in greatest need.</li> <li>To ensure that council resources are deployed wherever possible to support people into education, employment and training.</li> </ul>	11 July 2018
Roadworks and street works	<ul> <li>To scrutinise how Shropshire Council:</li> <li>has carried out recent major roads work and street works in Shrewsbury</li> <li>plans work to deliver SITP and other major road works to minimise disruption</li> <li>publicises planned road works to residents and businesses</li> <li>co-ordinates scheduled street works with utility companies and private developers and</li> <li>mitigates against and compensates for disruption to local businesses.</li> </ul>	12 September 2018
Placements for looked after children	<ul> <li>Understand the profile of looked after children in Shropshire, and gain insight into the needs of the most complex children that we look after.</li> <li>Learn about the private residential care market, and challenges the council faces when purchasing private residential care.</li> <li>Understand the proposed model of residential care for Shropshire Council's most complex looked-after children.</li> <li>Scrutinise these proposals to ensure that they are right solution for our looked after children.</li> </ul>	11 July 2018

Title	Objectives	Reporting date
Community Transport	TBA	ТВА
Local Joint Committees	<ul> <li>To review the current design and delivery of the LJCs and use the evidence gathered to make a recommendation on whether they should continue or not.         <ul> <li>If the recommendation is to continue, make further recommendations on the future design and delivery of the LJCs</li> <li>If the recommendation is to cease, to design the withdrawal of the LJCs without undue impact on Shropshire Council members, town and parish councils, co-opted members or local residents.</li> </ul> </li> <li>To recommend how Shropshire Council should be working with partners, specifically town and parish councils to enable shared engagement, communications, accountability and governance within communities.</li> </ul>	13 June 2018

Title	Objectives	Reporting date
Financial Strategy and Innovation and Income Generation	<ul> <li>To understand the process and activity stages required to develop the Financial Strategy 2018/19 to 2020/21.</li> <li>To understand the factors contributing to the funding gaps including the additional pressures identified through the growth modelling exercise.</li> <li>To consider and scrutinise the proposals and emerging plans aligned to the four pillars of the approach that are being developed.</li> <li>To consider the direct and indirect impacts of proposals on service delivery across the Council.</li> <li>To be able to complete specific pieces of work to identify and work up alternatives to emerging plans, including the feasibility of the alternative proposals.</li> <li>To understand any possible risks and impacts on the Council's finances and the ability to deliver a balanced budget in future years.</li> <li>Make evidence based recommendations and alternative proposals for future budget setting.</li> </ul>	ТВА